

Limited Warranty

Outdoor Luxury is committed to ensuring that its products meet the high standards of quality and durability that our customers expect from their outdoor cabinetry. We provide a warranty to the original purchaser (the "Customer") that our cabinetry will be free from defects in manufacturing, craftsmanship, and materials for as long as the Customer owns and resides in the home where the cabinetry is installed, subject to the limitations outlined below

1. Upon receipt of full payment, Outdoor Luxury guarantees their products, manufactured in-house, to be free from defects arising from faulty craftsmanship, for the original purchaser, for ten years from the date of purchase.
2. This warranty registration form must be filled out and returned to Outdoor Luxury no later than 30 days after delivery / pick up of the cabinetry to the Customer.
3. The Customer must provide the original sales invoice and the original dated copy of this warranty before any warranty work will be commenced by Outdoor Luxury.
4. The customer must provide within 30 days a photo of the kitchen installed according to the guidelines provided.
5. This warranty is not transferable and is only valid for the original purchaser.
6. This warranty is for residential use only, no other warranty is applicable to this product.
7. All other products (e.g. Hardware, Handles, Appliances etc) supplied through Outdoor Luxury carry the guarantees issued by individual product partners. Outdoor Luxury shall not be liable under this guarantee for periods that extend beyond our individual product partner's guarantee.
8. Outdoor Luxury's obligations under this guarantee are, at Outdoor Luxury's choice, limited to:
 - a. Repairing the goods or,
 - b. Replacing the goods (excludes all deleted product lines).
 - c. Only those products purchased from Outdoor Luxury.
9. Outdoor Luxury's total liability under this guarantee will not exceed the contract price paid by the Customer to Outdoor Luxury for the goods.
10. This guarantee excludes defects or issues arising either directly or indirectly from:
 - a) The goods having been incorrectly installed. (refer to Outdoor Luxury installation guide).
 - b) The Customer's negligence or misuse or any inevitable accident, natural movement of timber, act of God or other factor beyond reasonable control of Outdoor Luxury.
 - c) Unreasonable or excessive exposure to heat, sunlight, water or steam. (refer to Outdoor Luxury installation guide).
 - d) Non-compliance by the Customer over the correct care and treatment of any Outdoor Luxury product.
 - e) Any unauthorised person repairing or attempting to repair the goods.
 - f) The goods having been modified, incorrectly maintained, or used for a purpose other than that for which it was intended.
 - g) Colour and pattern variations in benchtops, knots or grain in timber or timber veneers, which occur as part of the natural product
 - h) Appearance of corrosion, salt/calcium build ups on hinges and drawer tracks is not covered as long as the mechanism is functional. (please see Cleaning/Maintenance information for details on how to maintain your hardware)
 - k) Fading, colour change upon exposure to the sun, all colours will fade to some degree. Colour or pattern variance between any new replacement section or pieces and other sections or pieces.
11. Appliance guarantees and warranties will be voided where clients request cabinetry dimensions other than those specified by the appliance manufacturer. Outdoor Luxury accepts no liability where appliances fail as a result.
12. This guarantee excludes any goods or services which are not purchased from, or contracted, by Outdoor Luxury
13. This guarantee does not limit or restrict any other statutory right or remedy available to the customer within New Zealand.
14. To discuss any issue relating to your Outdoor Luxury product, please contact us on info@outdoorluxury.co.nz

Purchase Date:

Customer Name:

Customer Home
Address:

Outdoor Luxury
Order #
